



# **Cheyenne Frontier Days™ Annual Ticket Holder Policy & Guidelines**

## **Cheyenne Frontier Days™ Ticket Office**

**Physical Address:** 1210 W 8<sup>th</sup> Avenue, Cheyenne, WY 82001

**Mailing Address:** P.O. Box 2477, Cheyenne, WY 82003

**Phone:** 800-227-6336 or 307-778-7222

**Hours:** 9 a.m. – 5 p.m. Monday - Friday

**Email:** [tickets@cfdrodeo.com](mailto:tickets@cfdrodeo.com)

As the entertainment industry works to establish new health and safety guidelines, Cheyenne Frontier Days™ is making every effort to come back for the Re-Ride in 2021. Annual Ticket Holders with 2020 season subscriptions will automatically rollover into the 2021 season. Seats currently held on accounts in 2020 were also eligible for account credit, refund or donation, in lieu of 2021 rollover option.

Due to the uncertainty of COVID-19 and its impacts on 2021, Cheyenne Frontier Days™ will be suspending all changes, excluding the release of tickets, for ALL Annual Ticket Holders in the 2021 Season. Annual Ticket Holders will be allowed to remove reserved seats and release seats permanently, however the addition or relocation of seats to any account for the 2021 season will be suspended until 2022.

This suspension includes all new Annual Ticket Holder applications for 2021. The Cheyenne Frontier Days™ Ticket Office will accept relocation applications for 2022 beginning August 2021, and they will process the applications in order of receipt.

We acknowledge this is unusual to suspend all additions and applications for 2021. With specific guidelines on social distancing for 2021 still to come, making a current plan that requires a reduction in seating for an event like Cheyenne Frontier Days™ is impossible at this time. For now, we will work to retain our loyal patrons who subscribe annually and maintain their seats for 2021.